



Group Protection

Valued Lincoln partner,

Lincoln Financial is closely monitoring the Coronavirus situation in coordination with guidance from the Centers for Disease Control and Prevention and other experts. As of today, we have not identified a need to implement any changes to our claim handling or business protocols. However, we are monitoring the situation daily and are poised to act quickly if needed.

At Lincoln Financial, we have robust crisis management and business continuity protocols, and have taken steps internally to help our own employees stay healthy, and to ensure we avoid service disruption to our customers.

We understand you may have questions on how to support your people during this time. As information evolves, we will stay in touch with you to communicate if there are modifications to our claim handling or business protocols. In the meantime, please reference our [Frequently Asked Questions](#) document, and direct any further questions to your Lincoln sales or service contact.

Sincerely,

A handwritten signature in black ink, appearing to be "BR" followed by a long horizontal line.

Bob Reiff
SVP, Distribution & Client Solutions
Lincoln Financial Group Protection

A handwritten signature in black ink that reads "Michelle".

Michelle Wertz
SVP, Claims
Lincoln Financial Group Protection

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